



**Business
Software**

Atlassian Software

Efficiency, Transparency, and Collaboration

Efficient workflows and transparent communication are essential for a company's success. As a premier provider of software solutions, our partner Atlassian plays a pivotal role in advancing these objectives. We aim to demonstrate how Atlassian products can elevate your company to achieve excellence and surpass its goals. Explore Atlassian's innovative solutions and learn how they can streamline your business processes.

Benefits of Using Atlassian Software



Efficiency Enhancement: Atlassian provides a centralized platform for managing tasks, projects, and information, facilitating communication, and reducing duplication of effort.



Transparency: Real-time tracking of project progress and task status enhances transparency and enables clear communication of priorities.



Issue Tracking and Resolution: Atlassian enables swift identification and resolution of issues, leading to improved software quality.



Better Decision Making: Atlassian offers availability of real-time data and reports, supporting informed decision-making and effective resource allocation.



Scalability: Atlassian solutions are adaptable to specific business requirements, providing optimized tools and processes.

Overview of Atlassian Products

Confluence

Confluence serves as the ideal platform for businesses seeking to bolster collaboration and effectively manage knowledge. Teams can effortlessly create understandable content, collaborate in real-time, and provide comments. Confluence boasts flexible dashboards, seamless integration with other Atlassian products, and fosters enterprise-wide communication through commenting and collaborative editing features.

Why Confluence is Valuable:

- **Central Knowledge Database:** Provides a central platform for documents, manuals, and company policies.
- **Real-time Collaboration:** Allows collaboration on projects and documents in real-time.
- **Structured Documentation:** Ideal for structured documentation of processes and projects.
- **Seamless Integration:** Integrates seamlessly with other Atlassian products like Jira.
- **Customizable Dashboards and Extension Capabilities:** Allows customization of dashboards and offers extension capabilities with add-ons.

Jira

Jira Work Management is the ideal solution for efficiently organizing, managing, and coordinating work. This powerful toolkit is specially designed to streamline work processes and enhance collaboration within organizations.

Why Jira Work Management is Valuable:

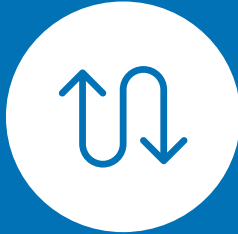
- **User-Friendliness:** Intuitive user interface, easily understandable even for non-technical users.
- **Customizability:** Highly customizable to meet the individual requirements of different teams and industries.
- **Task Linking:** Allows for linking and setting dependencies between tasks for smooth workflow.
- **Integration:** Seamlessly integrates with other Atlassian products like Confluence for maximum efficiency.
- **Reporting:** Extensive reporting features provide insights into work progress and performance to support informed decision-making.

Jira Service Management by Atlassian is the solution for companies aiming to deliver top-notch customer service while optimizing their service processes. With Jira Service Desk, you can efficiently manage service requests and ensure outstanding customer service.

Why Jira Service Management is Valuable:

- **Efficient Service Request Management:** Capture, prioritize, and track customer service requests for quick resolutions.
- **Self-Service for Customers:** Customers can independently search for answers, submit service requests, and track the status of their inquiries.
- **Automation:** Automate repetitive tasks to expedite the service process.
- **Knowledge Base:** Create and maintain a comprehensive knowledge base to address frequently asked questions and enhance employee efficiency.
- **Integration:** Seamless integration with other Atlassian products like Jira and Confluence to simplify collaboration and information exchange.

Atlassian Products Enhance Your



Flexibility



**Compliance and
Security**



Customer Satisfaction



Gold Solution Partner

Medialine: Your Atlassian Gold Solution Partner

Medialine is an outstanding Gold Solution Partner of Atlassian, boasting extensive expertise in implementing and customizing Atlassian products. With years of experience under our belt, we excel in developing tailored solutions and optimizing implementations.

Contact us today to discover the myriad benefits of Atlassian software and learn how we can enhance your workflows and help you achieve your goals. Let's unlock the full potential of your teams together.



Let's Test Atlassian Software Together!

Request a free consultation now, and we'll reach out to schedule a joint meeting with you.

Marco Arzt
Head of Department Business Solutions XRM

Email: marco.arzt@medialine.ag

Phone: +49 611 9881670-637

Schedule your personal meeting now!

Subject to change and errors. Our general terms and conditions apply in the current version. The product description does not constitute a binding offer and is for informational purposes only. Contractual details can be found in our offers and service catalogs, which we would be happy to create for you. as of: 04/2024