



**Business
Continuity**

starting from

49 €
per month

Managed Service Endpoint

The all-in-one package for your IT-workstations

Managed Service Endpoint - the all-around solution for your IT-workstations. Your IT-department is relieved of routine tasks and has more time to focus on strategic tasks in day-to-day business. Choose from our modular package the exact services that you need for your environment and standardize the management of your IT-workstations.

All advantages at a glance:

Secure

- No: viruses, malware, extortion
- Instead: protection while browsing, blocking of malicious programs, stopping data thieves

Up-to-Date

- Automatically close security vulnerabilities
- Reliably install manufacturer updates
- Automatic updating of workstations

Maintained

- Installation of new programs
- Provision of new program versions supported

Supported

- Call assistance
- Troubleshooting
- User support

Overview

- Keep an eye on your devices and software
- Automatic detection and documentation of used PCs, laptops and installed programs

Monitored

- Ongoing monitoring of PCs
- Detection of errors and intervention if necessary

Performance components

Our product Managed Service Endpoint comprehensively covers the following areas, thus relieving your IT-department:

Patch management

PCs and laptops must always be kept up to date in order to minimize potential attack points. We install these on all managed devices after approval by the manufacturer and ensure that the devices continue to function as usual thereafter.

- Patch management
- Scan of security vulnerabilities
- Management of security policies

Client Basic Management

Inventory/Asset Management

- Device recognition
- Hardware and software inventory
- Asset creation and assignment
- Asset tracking and history

OPTIONAL: Client Management Advanced

Inventory/Asset Management

- Software distribution
- Creation of distribution packages for automatic installation
- Operating system installation
- Energy management reporting

Endpoint protection

Use of an antivirus solution for end devices with on-going updates

User Help Desk

Telephone and written support for users with problems with their workstations in the areas of operating systems, standard programs, and their configuration

Monitoring

Monitoring of various sensors on end devices (processor utilization, memory, disk space, error messages, etc.)

Subject to change and errors. Our general terms and conditions apply in the current version. The product description does not constitute a binding offer and is for informational purposes only. Contractual details can be found in our offers and service catalogs, which we would be happy to create for you. as of: 03/2021