



Welcome to Medialine!

Medialine is an information technology and communications (IT) system house that provides solutions for upper mid-sized and big companies in the business areas of IT Infrastructure, Managed and Cloud Services and Business Solutions. As service professionals in the IT industry, we stand out due to our excellent service, our extensive, innovative portfolio and almost 20 years of market experience with outstanding references.

With our numerous offices and data centers in Europe we are on a course of growth. And when we are out on-site with our customers, we have strong partners behind us – we are a Microsoft Gold Partner, a Dell EMC Titanium Partner and a VMware Solution Provider. From our high performance data centers,

we provide a complete portfolio of managed IT Services with our product “CompanyCloud”. Highest security standards and cloud solutions strictly following the European General Data Protection Regulation <GDPR> and German data protection standards offer secure, reliable and future ready infrastructures for your business.

In recent years we have been honored by COMPUTER-WOCHE and Channelpartner as „Best Managed Service Provider“ and „Best Enabler Digital Transformation“ and have received the „Best System House in Germany“ award twice in a row.

We are glad to have the opportunity to present you with our extensive expertise in developing solutions.



IT Infrastructure

Data center, Storage, Security, Backup, Endpoint / Workspace Solutions, Virtualisation, Microsoft Solutions, System Management



Managed & Cloud Services

Private Cloud, IaaS, PaaS, SaaS, Virtual Desktop Solutions, Cloud Disaster Recovery, Application Management, System Management, CompanyCloud



Business Solutions

Business Intelligence, Mesonic ERP, ELO (ECM/DMS), CRM, Mobile Applications, Software Development, Social Collaboration

Our Partners

When successfully implementing your customer projects our numerous long-standing partners provide their support. Therefore, we are in a position to master any IT challenge that your business may present and to provide you with a reliable and future-proof solution.





Business Solutions

Successful companies rely on flexible, user-oriented software solutions. It is therefore just as important for a product to be future-proof as it is for it to meet the highest technical standards. Using systems such as Mesonic WINLine ERP, ELO DMS, Genesis-World and Cobra CRM, Medialine provides customized solutions at enterprise level to map all business processes in the areas of ERP, CRM, PPS and DMS.

Document Output Management

Digital printing and the production of extensive documents in-house has now become standard. With Medialine as your partner, you can go one step further. Imagine if the copying machines reported expenditure to cost centers or customers paid only for the printouts and copies that they actually used. This is how Medialine's pay-per-page works.

Customer Relationship Management

For over 25 years now, cobra has been producing CRM software for successful customer management. More than 15,000 customers in Germany, Austria and Switzerland are working with great success using cobra solutions. Regardless of the industry or the size of the company, the cobra CRM software allows you to optimize your customer relationships and make your company more successful. The twist is that with extremely fast CRM implementation, Medialine is setting new standards for CRM projects in German mid-sized companies. The various cobra products and add-on modules mean that companies of any

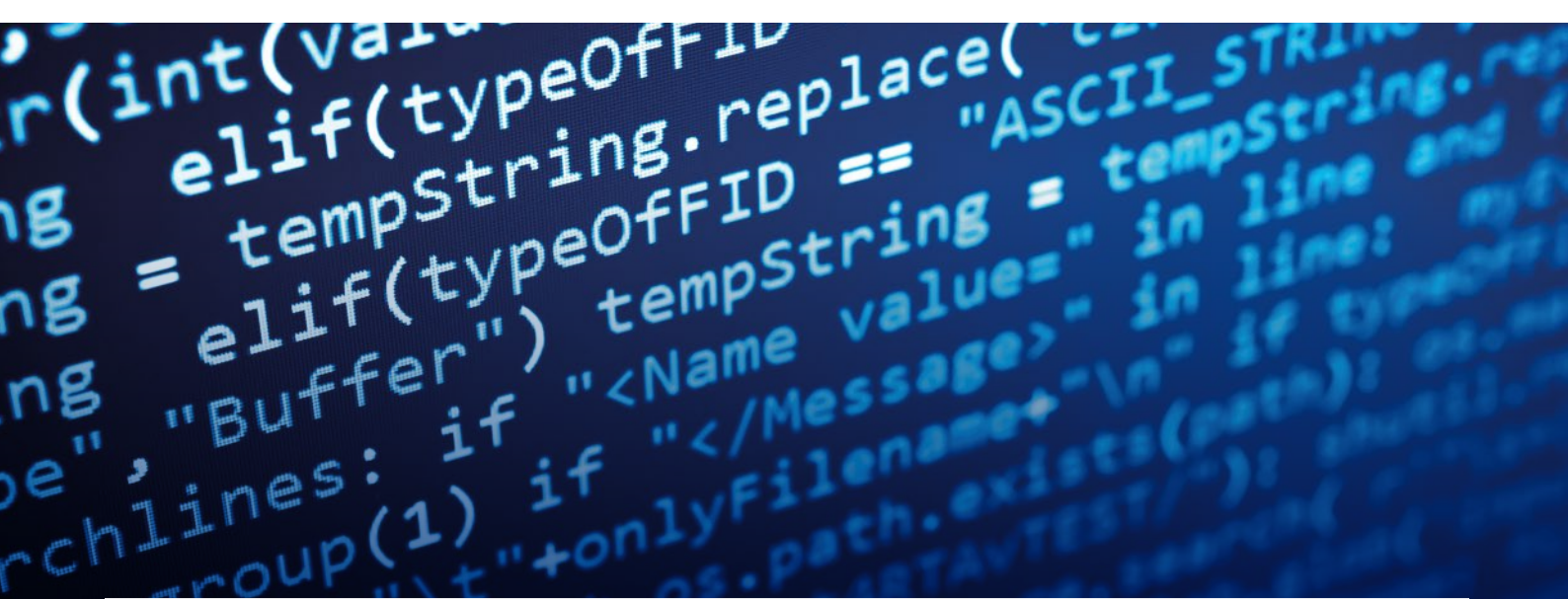
size can select powerful software for their customer management that can be put into use very quickly.

Enterprise-Resource-Planning

With Mesonic WINline, you get customized business software that maps all of your business processes and can be tailored to the current size of your company and number of users. This ERP solution is geared to many industries and is ready to use straight away. The flexible options for expanding the system as regards functions and users mean that Mesonic WINline can be easily and quickly adapted to the growth of your company.

Software Development

Do you need customized software solutions or a new website? With our own development team, we can develop the solution to fit your requirements. Our experts are specialized in the development of custom software solutions and can provide customized applications for all the different business areas in your company.



Collaboration

IP-based solutions are removing the barriers between IT and telecommunications. Among others, Medialine provides managed intranet/extranet applications that integrate the latest technologies in a structured, modular and scalable service architecture. We integrate them with dynamic team collaboration solutions based on Microsoft SharePoint, for example. You too can discover the benefits of centralized document and information management, which will allow you to use the expertise in your company optimally. You can organize the collaboration within the company and across company boundaries intelligently and efficiently with an integrated solution.

Improve the communications in your company with Microsoft Teams. You can see straight away if your colleagues are present and available and share information without losing time. Medialine offers you a professional solution for integrated company communications.

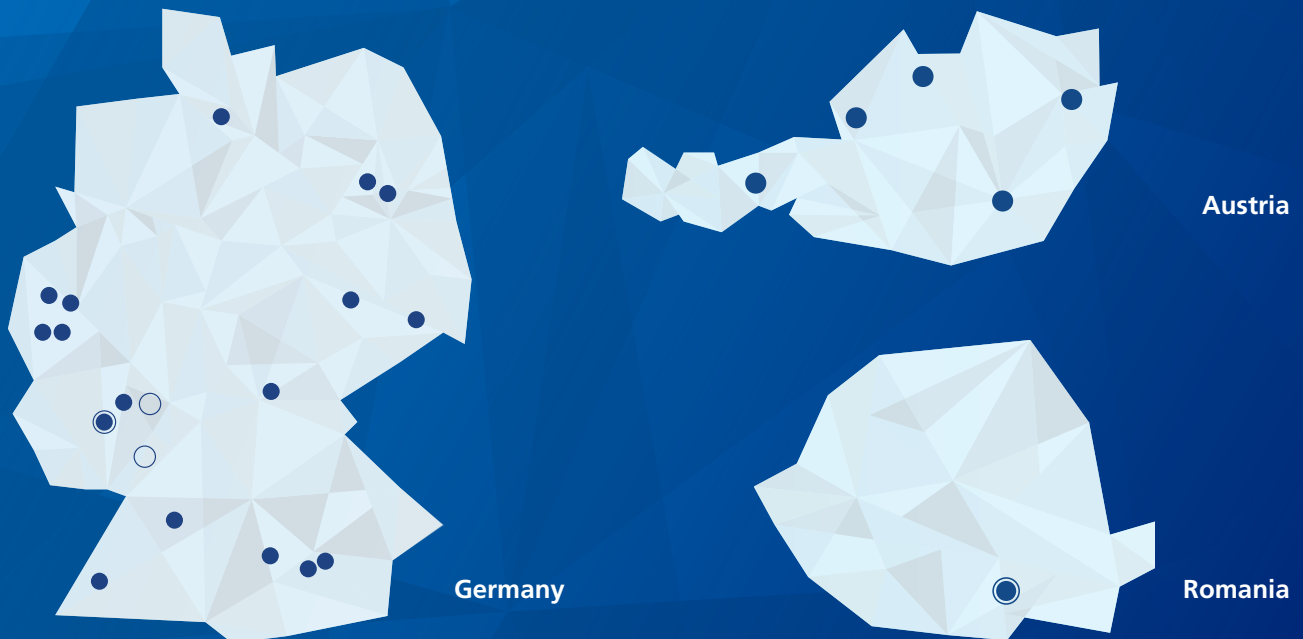
Enterprise Content Management

ELO develops software solutions to help you digitize and optimize your paper-based work processes. Electronic management of company information with ELO creates a better infrastructure for secure, fast, effective and cost-saving business processes. ELO enterprise content management technology has

all of the functions needed to quickly access information and effectively manage and control this information securely throughout its entire life-cycle. It includes the latest technologies for quickly capturing information and documents, making them available, managing, storing and preserving them – completely in line with optimizing your business processes.

Comprehensive Solution Portfolio

Medialine provides a wide array of solution scenarios according to the requirements of your company that can boost your commercial success. These range from legally compliant document archiving through to company-wide knowledge management that supports all of the existing business applications. We accompany you throughout the implementation with our expertise and experience. Even in challenging times, with Medialine you can provide security and increase your commercial success through creating better and more effective business processes.



Our locations in Europe

With our tight network of offices and data centers, we support our customers with consistently high service quality on site. Our international locations in Germany, Austria and Romania guarantee the well known Medialine quality across national borders. Together, the companies of the Medialine Group are successfully active on the market to offer customers integrated IT solutions from a single source.

Germany

Headquarter Bad Sobernheim Breitlerstraße 43 55566 Bad Sobernheim	Augsburg Berlin Adlershof Berlin Charlottenburg Coburg Dornach Dresden	Duesseldorf Frankfurt Freiburg Hamburg Cologne Deutz Cologne Vogelsang	Leipzig Munich Rhine-Neckar Stuttgart Wiesbaden Wuppertal
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Austria

Graz Innsbruck	Linz Salzburg	Vienna
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Romania

Bucharest

as of: 07/2023